

Dear Community Partners,

Please read the information down below and share.

The New Medicare Card Is Coming!

Mailings

The Department of Health and Human Services, Center for Medicare & Medicaid Services (CMS) is mailing Medicare beneficiaries a new Medicare card. **California residents will be mailed their new card April 2018 through June 2018.** The process is automatic and free. Medicare beneficiaries will not have to do anything. The mailing will be random, so Medicare beneficiaries may receive their card at a different time than their spouse or neighbor.

Envelope

Medicare cards will be sent in an envelope labeled, "OFFICIAL INFORMATION FROM MEDICARE" on the reverse side to the address on file with the Social Security Administration office. If a Medicare beneficiary needs to update their address they can contact the Social Security Administration office at 1-800-772-1213 or visit: www.ssa.gov/myaccount/. If someone you know requires large print, Braille, Audio or CD services for Medicare correspondence call 1-800-633-4227 or TTY at 1-877-486-2048 to submit the request.

Changes

The Medicare Card will no longer have a Social Security number! A unique 11-digit identification number has been assigned to each Medicare beneficiary. No longer using the social security number means a Medicare beneficiary's identity is better protected.

Watch for Fraud

Medicare, Centers for Medicare and Medicaid Services (CMS), nor the Social Security Administration (SSA) will **not call** Medicare beneficiaries. If they get a call requesting personal information or money, they should hang up.

When New Card Arrives

Once a Medicare beneficiary receives the new card, they should destroy the old card! This will protect against the old card getting lost or stolen and end up in the wrong hands. Medicare beneficiaries should start using their new Medicare Card/Number right away. Effective January 1, 2020, all medical providers will only accept the new Medicare card number.

If a Medicare beneficiary residing in California has not received their new Medicare card by mid-July 2018, they should contact the Department of Health and Human Services, Centers for Medicare & Medicaid Services (CMS) at 1-800-633-4227 or by TTY 1-877-486-2048.

If someone has additional Medicare questions, they can take advantage of free, unbiased Medicare counseling services from **HICAP, Health Insurance Counseling and Advocacy Program**, Monday through Friday, 8am to 4pm **1-714-560-0424** or **1-800-434-0222**.

For informational brochures (attachments) or requests for community education workshops ranging from 15 minutes to one hour please send your requests to: ochicapoutreach@coasc.org. We can arrange to drop off or mail you brochures in English and Spanish and schedule your next community education workshop. Any other questions or concerns, please feel free to contact me directly.

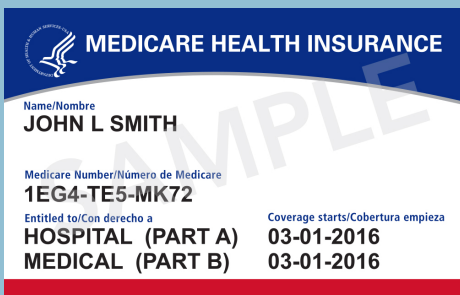
Best regards,

Beatriz Nunez

HICAP Community Education & Outreach Coordinator

714-560-0424 x 217 | bnunez@coasc.org

New Medicare Card Coming Soon!



California Residents Mailing Schedule: April to June 2018

New Card, New Number

To help protect your identity,
your new card has a number
unique to YOU instead of your
Social Security Number.

For more information call HICAP:

(714) 560-0424

(800) 434-0222

Health Insurance Counseling & Advocacy Program
We do not sell or promote insurance products.



HICAP

a Program of Council on Aging

New Medicare Card Tips & Reminders

- ▶ Make sure your mailing address is up to date. If your address needs to be corrected, contact Social Security at ssa.gov/myaccount or (800) 772-1213.
- ▶ Medicare will NEVER call you.
- ▶ The new Medicare card is FREE, so NEVER pay ANYONE for your new card.
- ▶ Mailing takes time, recipients will RECEIVE their cards at DIFFERENT TIMES.
- ▶ Once you receive your new card, DESTROY the old card.
- ▶ CARRY your new card with you to show Medicare providers.
- ▶ KEEP your Medicare Advantage card (HMO or PPO).



LOCAL HELP FOR PEOPLE WITH MEDICARE

This project was supported, in part by grant number 90SAPG0052-01-00 from the U.S. Administration for Community Living, Department of Health and Human Services, Washington, D.C. 20201. Grantees undertaking projects under government sponsorship are encouraged to express freely their findings and conclusions. Points of view or opinions do not, therefore, necessarily represent official Administration for Community Living policy.

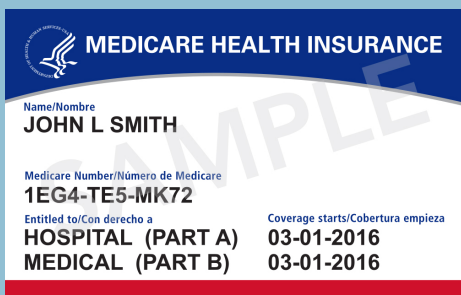
This project is funded in part through a grant from the California Department of Aging, as allocated by the Orange County Board of Supervisors and administered by the Office on Aging.



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La Nueva Tarjeta de Medicare ¡Próximamente!



Residentes de California Recibirán su tarjeta Abril a Junio 2018

Nueva Tarjeta, Nuevo Número

Para ayudar a proteger su identidad,
la nueva tarjeta tendrá su nuevo
número de Medicare en vez de su
número del Seguro Social.

Para más información llame a HICAP:

(714) 560-0424

(800) 434-0222

Programa de Asesoramiento y Abogacía de Seguros de Salud
No vendemos ni promocionamos productos de seguros.



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Información sobre la Nueva Tarjeta de Medicare

- ▶ Asegúrese que el Seguro Social tenga su dirección correcta. Si necesita cambiarla contacte el Seguro Social al (800) 772-1213.
- ▶ Medicare nunca le llamará por teléfono.
- ▶ La nueva tarjeta de Medicare es gratis, nunca le pague a nadie por ella.
- ▶ Personas recibirán la nueva tarjeta en diferentes fechas ya que el envío toma tiempo.
- ▶ Cuando reciba su nueva tarjeta de Medicare destruya la tarjeta anterior.
- ▶ Lleve con usted su nueva tarjeta para presentársela a sus doctores.
- ▶ Si pertenece a un plan de salud, Medicare Advantage (HMO o PPO) mantenga con usted la tarjeta del plan.



LOCAL HELP FOR PEOPLE WITH MEDICARE

Este proyecto fue apoyado, en parte por la subvención número 90SAPG0052-01-00 de la Administración para Vivir en la Comunidad de EE. UU., Departamento de Salud y Servicios Humanos, Washington, DC 20201. Se alienta a los beneficiarios que emprenden proyectos bajo patrocinio gubernamental a expresar libremente sus hallazgos y conclusiones. Por lo tanto, los puntos de vista u opiniones no representan necesariamente la política oficial de la Administración para la Vida en la Comunidad.

Este proyecto es financiado en parte a través de una subvención del Departamento de Envejecimiento de California, según lo asigna la Junta de Supervisores del Condado de Orange y es administrado por la Oficina de Envejecimiento.



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