



Orange County Office on Aging

Delivering Information and
Referral Services to Seniors

Office on Aging

(Area Agency on Aging for Orange County)

Mission

To ensure that Orange County's older adults experience a high quality of life characterized by independence, safety, health, transportation, affordable housing, appropriate nutrition, and social activity.

Role of the Office on Aging

Indirect services:

- Administer and monitor Older Americans Act/ Older Californians Act programs and contracts

Direct services:

- Information & Assistance Call Center
- Health Education
- Speakers Bureau

Information & Assistance

- Referral Linkages and information on older adult, disabled, veteran, and caregiver services
- 4 FT Information Specialists
 - Assessment, referrals, follow-up
 - 2,000+ agencies and programs in database
 - Bilingual Services
 - Printed materials available

1-800-510-2020

714-480-6450

Call Center Activity

FY 15/16 – 23,444 call activities

Most Requested Services for FY 15/16:

- 1) Transportation
- 2) Housing
- 3) Legal Services
- 4) Home Delivered Meals
- 5) In Home Care Services

Common Requests & Referrals

- Transportation
- Housing Options
- Financial Assistance
- Health Insurance
- In Home Care
- Legal Services
- Family Caregiver Services
- Employment Programs
- Adult Day Care
- Health Services
- Nutrition Programs

Health Education

- Coordinates health education activities:
 - Chronic Disease Self-Management Education
 - Down with Falls Coalition
 - Articles, brochures, websites
 - Community Engagement
 - Health Fairs and Outreach
 - Assist with health-related I&A calls

Speakers Bureau

- Connects requesting groups with expert speakers on older adult topics of interest
- Motivational, Dementia, Safety, Healthy Aging, Financial Planning, Medical Conditions, Caregiving, End of Life, Disaster Preparedness, Medication Management, etc.

Veterans Service Office

- Veterans Service Office (VSO)
 - Assistance to veterans and families with filing claims and applying for other veteran benefits and programs



www.officeonaging.ocgov.com

POPULAR

RESOURCES

EVENTS

[view all events »](#)

CLICK HERE FOR THE ONLINE RESOURCE DIRECTORY

INFORMATION LINE

<< July 10, 2014 >>

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

July 10, 2014

9:30 AM

[Healthy Living with a Chronic Condition](#)

A FREE 6 WEEK INTERACTIVE WORKSHOP

Class Dates: Thursdays, July 10-→ Aug. 14, 2014 / 9:30 am - 12:00 pm

To register call Senior Services / 714-446-7035

REGISTER NOW ~ SPACE LIMITED!

Healthy Living For A Happy Life!

Call us

For information and assistance for older adults, caregivers, or persons with disabilities, call the Office on Aging at:

1-800-510-2020

714-480-6450

Website: www.officeonaging.ocgov.com

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Mobile App Now Available!!

