# Office on Aging Updates





# What is the Office on Aging?

The Area Agency on Aging (AAA) for Orange County.

#### Mission

To ensure that Orange County's older adults experience a high quality of life characterized by independence, safety, health, transportation, affordable housing, appropriate nutrition, and social activity.





#### What Do We Do?

#### **Contracting & Oversite:**

 Oversee county senior programs – home-delivered meals, family caregiver services, legal assistance, Medicare counseling, elder abuse prevention, medical transportation

#### **Direct Services**:

- Information & Assistance Call Center
- Health Promotion Workshops
- Community Education & Outreach





#### Information & Assistance

1-800-510-2020 714-480-6450





www.officeonaging.ocgov.com





#### We're on Social Media







## New Community Survey Results

- Surveys gathered November 2018-Febraury 2019
- Collected 2,179 surveys
- Data will be used to evaluate service/programming needs in the coming years
- Preliminary results being reviewed





# Extremely or Very Important

- 1. Personal/Home Safety (70%)
- 2. In-Home Care (64%)
- 3. Family Caregiver Support (63%)
- 4. Case Management (60%)
- 5. Housing Referral Assistance/Adult Day Care/Respite Services (56%)



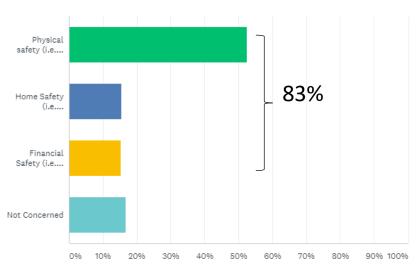






In regard to your Personal/Home Safety, which of the following are you most concerned about? Please select one.





ANSWER CHOICES	RESPONSES	RESPONSES	
Physical safety (i.e. falls, bodily injuries)	52.53%	985	
Home Safety (i.e. burglaries, home disasters)	15.52%	291	
Financial Safety (i.e. fraud, identity theft)	15.20%	285	
Not Concerned	16.75%	314	



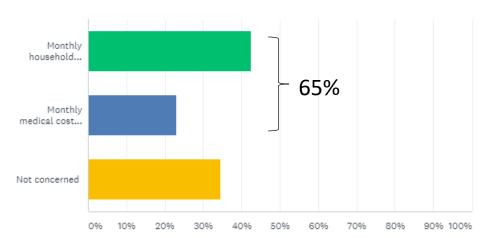


#### Q6



In regards to Financial Assistance, which of the following are you most concerned about? Please select one.



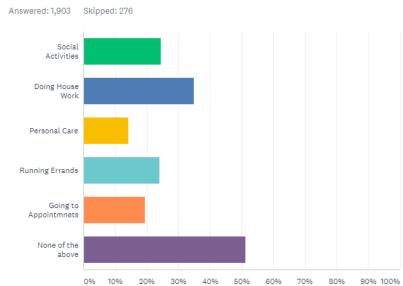


ANSWER CHOICES	RESPONSES
Monthly household expenses (utilities, rent or mortgage, bills, home repairs, food)	42.56% 806
Monthly medical costs (insurance, prescriptions, co-pays)	22.97% 435
Not concerned	34.48% 653
TOTAL	1,894





### Does your physical health limit any of the following activities? Select all that apply.



ANSWER CHOICES	RESPONSES	
Social Activities	24.44%	465
Doing House Work	35.00%	666
Personal Care	14.19%	270
Running Errands	24.01%	457
Going to Appointmnets	19.44%	370
None of the above	51.29%	976





#### Thank You!

Call Us
1-800-510-2020
714-480-6450



