

County of Orange Programs & Services

Program Status Key

Short-Term: Program/Service is intended for a finite timeframe (e.g. grant funded, limited term).

Long-Term: Program/service is continuing on an ongoing basis.

Note: Programs may transition from temporary-short-term to ongoing-long-term, or vice versa, depending on the availability of funding and resources.

Funding Source Key

County General Fund | Federal | State | State & Other

Goal 1: Housing for All Ages & Stages

Program/Service	Summary	Status & Funding Source
Orange County Community Resources		
Continuum of Care Program <i>(Formerly Shelter Plus Care)</i> Contact: 2-1-1 https://www.ochousing.org/special-housing-programs	Provides rental assistance for homeless households with disabilities.	Long-Term Federal
Homeownership Program Contact: (714) 480-2700 https://www.ochousing.org/special-housing-programs/homeownership-program	Qualified HCV participants may be eligible to use their housing assistance subsidies for mortgage payments rather than monthly rent.	Long-Term Federal
Housing Choice Voucher (HCV) Program Contact: (714) 480-2700 https://www.ochousing.org/contact-us	Provides housing monthly rent subsidies for qualified applicants.	Long-Term Federal
Mainstream Voucher Program Contact: (714) 834-2182 https://www.ochousing.org/special-housing-programs	Rental assistance for non-elderly, disabled households, exiting or have exited from recuperative care.	Long-Term Federal
Non-Elderly Disabled Contact: (714) 621-3300 https://www.ochousing.org/special-housing-programs	Rental assistance for qualified persons transitioning from nursing facilities to independent living with supportive services.	Long-Term Federal
Office on Aging Information & Assistance Call Center Contact: (714) 480-6450 https://www.officeonaging.ocgov.com	Information & Assistance call center provides older adults, their families, and caregivers with information, referrals and access to aging-related programs and services.	Long-Term Federal

Goal 1: Housing for All Ages & Stages (Cont.)

Program/Service	Summary	Status & Funding Source
Orange County Community Resources (Cont.)		
Project Based Voucher Program Contact: (714) 480-2835 https://www.ochousing.org/project-based-0	A discretionary component of the HCV program; OCHA enters into contract with housing owner for a specified number of units and term.	Long-Term Federal
Senior Supportive Services Contact: (714) 480-6450 https://www.officeonaging.ocgov.com/contact-us	Services for aging including case management, adult day services, personal care, homemaker, senior center activities, and transportation.	Long-Term Federal
Veterans Affairs Supportive Housing (VASH) Contact: (844) 838-8300 https://www.ochousing.org/special-housing-programs	Provides permanent housing subsidies and case management services to homeless veterans with mental health and addictive disorders.	Long-Term Federal
Orange County Sheriff Department		
AlertOC https://www.readyoc.com/text-alerts	The OC emergency mass notification system to alert residents during a disaster via text, email, landline, and mobile phone numbers.	Long-Term County General Fund
Disaster Preparedness Public Education & Outreach Contact: (714) 628-7054 https://ocsheriff.gov/commands-divisions/investigations-special-operations-command/emergency-management/about-us-1	The OCSD's Emergency Management Division is available for presentations on disaster preparedness for local groups and organizations.	Long-Term Federal County General Fund
OC Disabilities, Access, & Functional Needs Working Group Contact: (714) 628-7085 https://ocsheriff.gov/location/emergency-management-division	Community working group focused on emergency and disaster planning and coordination for the functional needs of individuals with disabilities and older adults.	Long-Term Federal County General Fund
ReadyOC https://www.readyoc.com/about-readyoc	A public outreach and resource aimed at educating and empowering OC residents, businesses, and the community to better prepare for emergency situations.	Long-Term County General Fund

Goal 2: Health Reimagined

Program/Service	Summary	Status & Funding Source
Orange County Community Resources		
Aging Disability Resource Connection Contact: (714) 480-6450 https://www.adrcoc.org/about-adrc	A collaborative program that provides enhanced information and assistance, person-centered option counseling, short-term service coordination, and transition services to individuals needing public or private resources, professionals seeking assistance on behalf of their clients, and individuals planning for their future long-term care needs. ADRCs target services to older adults and individuals with disabilities of all ages, including physical, cognitive, mental, developmental, intellectual and sensory disabilities.	Long-Term State
Alzheimer's Day Care Resource Centers (ADCRC) Contact: (714) 480-6450 https://www.officeonaging.ocgov.com/contact-us	Access to specialized day care resources centers for individuals with Alzheimer's disease and dementia-related disorders and supports to their families and caregivers.	Short-Term State
Caregiver Support for People with Dementia/Alzheimer's Contact: (714) 480-6450 https://www.officeonaging.ocgov.com/contact-us	Provides screening, family support, purchase of supplemental services, case management to serve older adults ages 60+, or an individual of any age with Alzheimer's disease or a dementia-related diagnosis with neurological and organic brain dysfunction.	Short-Term State
Family Caregiver Support Program Contact: (714) 480-6450 https://www.officeonaging.ocgov.com/contact-us	Provide education, trainings and caregiver supports for those caring for an older adult with Alzheimer's or Dementia.	Long-Term Federal
Health Promotion & Disease Prevention Contact: (714) 480-6450 https://www.officeonaging.ocgov.com/contact-us	Evidence-based disease prevention and health promotion classes related to the prevention and mitigation of the effects of chronic disease including falls prevention, and improved nutrition.	Long-Term Federal
Senior Non-Emergency Medical Transportation (SNEMT) Program Contact: (714) 480-6450 https://www.officeonaging.ocgov.com/contact-us	Transportation services to non-emergency medical appointments for older adults ages 60+.	Long-Term Federal

Goal 2: Health Reimagined (Cont.)

Program/Service	Summary	Status & Funding Source
Orange County Health Care Agency		
Comprehensive Health Assessment Team-Homeless (CHAT-H) Contact: (714) 834-7747 https://ocnavigator.org/m/ocn/46 https://www.ochousing.org/special-housing-programs	Public health nursing home visitation program serving residents within OC who are experiencing or at risk of homelessness and have unmet health needs.	Long-Term State
Early Intervention Services for Older Adults (EISOA) Contact: (855) OC LINKS or (855) 625-4657 https://www.ochhealthinfo.com/contact-us-0	Behavioral health early intervention for older adults ages 60+ with early onset of a mental health condition and/or at greatest risk of developing behavioral health conditions.	Short-Term State
OC Links Contact: (855) OC LINKS or (855) 625-4657 https://ocnavigator.org/m/ocn/58?resource_id=102822679	A 24/7 phoneline where callers can talk or chat with a trained navigator to learn about OC HCA mental health and alcohol and drug treatment programs.	Long-Term State
OC Navigator Contact: (855) OC LINKS or (855) 625-4657 https://ocnavigator.org/m/ocn/46	A curated, online resource navigation tool that helps people find and connect with the supportive services they need in different areas of life, including health, wellbeing and other supportive services.	Long-Term State
Older Adult Services Program for Assertive Community Treatment (PACT) Contact: (714) 972-3700 https://ocnavigator.org/m/ocn/46	Serves older adults ages 60+ with a chronic and persistent mental illness, a co-occurring substance abuse disorder, and who are experiencing multiple impairments in their community functioning.	Long-Term State & Other
Older Adult Support & Intervention System (OASIS) Program Contact: (714) 399-3480 https://ocnavigator.org/m/ocn/46	A Full Service Partnership that is a whatever it takes recovery model for older adults who are homeless or at risk of homelessness and experiencing a severe mental illness.	Long-Term State & Other
Senior Health Outreach & Prevention Program (SHOPP) Contact: (714) 972-3700 https://ocnavigator.org/m/ocn/46	Field-based services, crisis intervention, assessment, referral and linkage to resources for older adults ages 60+ experiencing a functional impairment related to a mental health issue.	Long-Term State & Other
Substance Abuse Resource Team (START) Contact: (714) 972-3700 https://ocnavigator.org/m/ocn/46	An in-home service for older adults ages 60+ who have a serious mental illness and misuse substances. START provides behavioral health support and linkages to community services.	Long-Term Federal

Goal 2: Health Reimagined (Cont.)

Program/Service	Summary	Status & Funding Source
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County of Orange Social Services Agency

Medi-Cal

Contact: (800) 281-9799
<https://ssa.ocgov.com/health-care-services>

California's Medicaid public health insurance program. Provides free or low-cost medical services for those with limited income.

Long-Term

Federal

State

Goal 3: Inclusion & Equity, Not Isolation

Program/Service	Summary	Status & Funding Source
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Orange County Community Resources

Digital Literacy Program Online Interactive Learning

Contact: (714) 480-6450
<https://www.officeonaging.ocgov.com/resources/online-interactive-learning>

Online free classes specific for older adults on topics of technology, travel, food/nutrition, exercise, health and wellness.

Short-Term

State

Elder Abuse Prevention Program

Contact: (714) 480-6450
<https://www.officeonaging.ocgov.com/contact-us>

Education, training, and outreach activities for the prevention and treatment of elder abuse, neglect, and exploitation.

Long-Term

Federal

Intergenerational Activities

<https://www.ocpl.org/libraries>

In collaboration with OC Public Libraries, Intergenerational Activities bring older adults and younger generations together for activities.

Short-Term

State

Long-Term Care (LTC) Ombudsman

Contact: (714) 480-6450
<https://www.officeonaging.ocgov.com/contact-us>

Investigates complaints of elder and dependent abuse made by, or on behalf of, individual residents of LTC facilities ensuring rights are protected.

Long-Term

Federal

OC Public Libraries

<https://www.ocpl.org/libraries>

Services include: Mobile Library visits to senior communities, eBooks, audiobooks, bookclubs, books by mail, author events, large print books, adult craft programs.

Long-Term

Federal

Senior Community Service Employment Program (SCSEP)

Contact: (714) 480-6450
<https://www.officeonaging.ocgov.com/contact-us>

Part-time Subsidized, on-the-job training program for older adults age 55+ who are unemployed and seek to re-enter the workforce.

Long-Term

Federal

Senior Supportive Services

Contact: (714) 480-6450
<https://www.officeonaging.ocgov.com/contact-us>

Community services and senior center activities including social engagement, art, music, painting opportunities for older adults.

Long-Term

State

Goal 3: Inclusion & Equity, Not Isolation (Cont.)

Program/Service	Summary	Status & Funding Source
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Orange County Sheriff's Department

Stay Safe OC

Contact: (714) 647-4133
<https://ocsheriff.gov/staysafeoc>

Partnership with communities served by OC Sheriff's Department in an effort to reduce crime and keep residents safe.

Long-Term

County General Fund

County of Orange Social Services Agency

Adult Protective Services (APS)

Contact: (800) 451-5155
<https://ssa.ocgov.com/abuse-reporting>

Services that prevent or remedy neglect, abuse, and/or exploitation of older adults ages 60+ or dependent adults.

Long-Term

Federal

State

Services for Older Refugee's Program (SOR)

Contact: (855) 541-5411
<https://ssa.ocgov.com>

Specialized case management, educational classes, transportation, and social activities for older adult refugees to improve emotional health and well-being.

Long-Term

Federal

Goal 4: Caregiving the Works

Program/Service	Summary	Status & Funding Source
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Orange County Community Resources

Caregiver Support for People with Dementia/Alzheimer's

Contact: (714) 480-6450
<https://www.officeonaging.ocgov.com/contact-us>

Provides screening, family support, purchase of supplemental services, case management to serve those 60+, or anyone with Alzheimer's/dementia-related diagnosis with neurological and brain dysfunction.

Short-Term

State

Family Caregiver Support

Contact: (714) 480-6450
<https://www.officeonaging.ocgov.com/contact-us>

Provide education, trainings, and caregiver supports for those caring for an older adult with Alzheimer's or Dementia.

Long-Term

Federal

Veterans Benefits

Contact: (714) 480-6555
<https://veterans.ocgov.com>

Serving veterans and their families in accessing benefits and entitlements earned for their military service.

Long-Term

Federal

State

County of Orange Social Services Agency

In-Home Supportive Services

Contact: (714) 825-3000
<https://ssa.ocgov.com/IHSS/Apply>

Services that support in home care such as meal preparation, household chores and personal care for individuals who are aged or disabled.

Long-Term

State

County General Fund

In-Home Supportive Services Public Authority

Contact: (714) 825-3174
<https://www.ocihsspa.com/>

Provides older adults and those with disabilities assistance in finding a prescreened homecare provider. Assists caregiver access to training.

Long-Term

State

County General Fund

Goal 5: Affordable Aging

Program/Service	Summary	Status & Funding Source
Orange County Child Support Services		
Debt Reduction Program Contact: (866) 901-3212 https://www.css.ocgov.com/existcust/debtredution	A program that can help lower and manage past due child support.	Long-Term Federal State
County Executive Office - Office of Care Coordination		
Bridges at Kraemer Shelter Program Contact: (714) 8367188 https://www.mercyhouse.net/regions/orange-county Contact: (855) OC LINKS or (855) 625-4657 https://www.ochealthinfo.com/contact-us-0	Emergency shelter and supportive services for individuals experiencing homelessness in the north county area. Services include permanent housing placements and re-integration back into the community.	Long-Term County General Fund
Homeless Stabilization & Pilot (HPSP) Program Contact: 2-1-1 https://ceo.ocgov.com/care-coordination/homeless-services	A short-term financial intervention to keep individuals and their families in their homes, avoid displacement, and identify supportive services to promote long-term housing stability.	Short-Term Federal County General Fund
Yale Emergency Shelter Program Contact: 2-1-1 https://epath.org/get-help/	Emergency shelter and supportive services for individuals experiencing homelessness in the central county area. Services include permanent housing placements and re-integration back into the community.	Long-Term Federal State County General Fund
Orange County Community Resources		
Community Development Program Contact: (714) 480-2700 https://www.ochousing.org/contact-us	Midway City Community Center provide supportive services activities including transportation, homeless prevention, and employment services.	Long-Term Federal
Elderly Nutrition Program Contact: (714) 480-6450 https://www.officeonaging.ocgov.com/contact-us	Serves nutritious meals, nutrition education, risk screening, and nutrition counseling to older adults in a congregate setting with an opportunity to socialize with others and home-delivered services for older adults who meet homebound eligibility.	Long-Term Federal
Groceries Program Contact: (714) 480-6450 https://www.officeonaging.ocgov.com/contact-us	A program for eligible Office on Aging program participants who have a specialized dietary need, are unable to participate in the Office on Aging Elderly Nutrition Program or need access to food that cannot be fulfilled by another similar program.	Short-Term State

Goal 5: Affordable Aging

Program/Service	Summary	Status & Funding Source
Orange County Community Resources (Cont.)		
Health Insurance Counseling and Advocacy Program (HICAP) Contact: (714) 480-6450 https://www.officeonaging.ocgov.com/contact-us	Provides community education and free unbiased individualized counseling about Medicare, managed care, and other private health insurance options and resources.	Long-Term Federal
Senior Community Service Employment Program (SCSEP) Contact: (714) 480-6450 https://www.officeonaging.ocgov.com/contact-us	Part-time subsidized, on-the-job training program for older adults age 55+ who are unemployed and seek to re-enter the workforce.	Long-Term Federal
Senior Supportive Services-Cash/Material Aid Contact: (714) 480-6450 https://www.officeonaging.ocgov.com/contact-us	Provides support to older adults ages 60+ with commodities support such as food items, emergency cash assistance, and travel vouchers.	Long-Term Federal
To-Go & Restaurant Meals Contact: (714) 480-6450 https://www.officeonaging.ocgov.com/contact-us	Provides participants of the OoA's Elderly Nutrition Program with meals that are picked up or delivered to participants who are not comfortable dining in a congregate setting or provides vouchers for meals at licensed food service restaurants.	Short-Term State
Veterans Benefits Contact: (714) 480-6555 https://veterans.ocgov.com	Serving Veterans and their families in accessing benefits and entitlements earned for their military service.	Long-Term Federal State
Workforce Solutions Centers Contact: (866) 500-6587 https://www.ocworkforcesolutions.com/contact	Services to increase self-sufficiency and improve job related skills. Workforce solutions prioritize older adults and veterans' employment opportunities.	Long-Term Federal
County of Orange Social Services Agency		
CalFresh Contact: (800) 281-9799 https://ssa.ocgov.com/cash-calfresh/calfresh	Provides low-income individuals with monthly food benefits for good health and essential hunger safety net.	Long-Term State
Restaurant Meals Program-CalFresh Contact: 2-1-1 https://ssa.ocgov.com/cash-calfresh/calfresh/restaurant-meals-program	Provides older adults, individuals with disabilities and homeless CalFresh recipients to use benefits to purchase prepared meals from participating restaurants.	Long-Term State